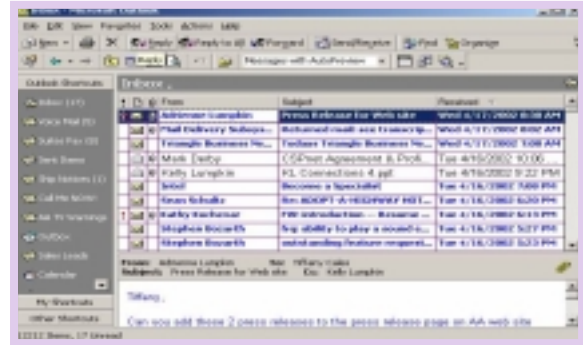


# Unified Messaging

Bring accessibility and organization to all forms of communication



*Phone messages, faxes, email, appointment calendar, contact list... Sometimes it's hard to keep up with them all! Mobile workers often find it impossible to keep up. But it doesn't have to be that way. With a unified messaging solution from Alternate Access, checking messages, responding to and organizing customer communication can be a whole lot easier. Studies have indicated that office workers can save about 50 percent of their time using unified messaging as opposed to traditional communication methods. Results are even more impressive for mobile workers.*



## **Access all forms of communication from one Inbox**

- ✓ Access Email, Voice Messages and Faxes from Inbox
- ✓ Voice messages and faxes are emailed as attachments
- ✓ Respond to a voice mail or forward information quickly and efficiently from a single interface.



## **Organize all communication the same way you work with it**

- ✓ Quickly organize all communication items into folders in Outlook for easy retrieval.
- ✓ Keep all customer information, including voice mail and faxes, in one electronic file.
- ✓ Easy to quickly find, send and archive information.



## **Listen to voice mail and email while you're out of the office**

- ✓ Have email automatically read to you using text to speech technology
- ✓ Record a reply to a message or email. The recipient will receive a .wav file as a reply—complete with inflection and emotion



## **Route information of any type without delay**

- ✓ Whether you're connecting by computer or phone, it's a snap to route faxes, email and voicemail you receive to one or more recipients.



## **Any Phone Can Become Your Personal Assistant**

- ✓ Alleviates the need to carry a Day Planner, To Do List and Address Book. Simply pick up the phone to get appointment reminders, meeting topics, attendees or quickly schedule a meeting.
- ✓ Be instantly connected to anyone in your contact list—record a message to be instantly emailed to them
- ✓ Check and add items to To Do Lists by simply using the phone



## **Make a nearby fax machine serve as your own**

- ✓ Redirect email or incoming faxes to a nearby fax machine for easy printing.



## **Make better use of current wireless handheld devices**

- ✓ Access messages of all types using your current hand held device.